



**PLEASE FORWARD THIS INFORMATION TO YOUR EXECUTIVE BOARD MEMBERS AND GENERAL MEMBERSHIP.**

May 4, 2023

## **2023 National Postal Forum USPS Executive Leadership Team and Officer-Led Sessions**

The USPS Executive Leadership Team offers NPF attendees an exclusive and unique perspective on some of the most important issues, changes and innovative ideas facing the industry today. Hear first-hand and learn from key postal leaders as they present about topics that will guide the entire mailing and shipping industry. The Officer-Led Sessions offered at NPF this year are listed below. Please use this information to plan your calendar and take advantage of the wealth of information the Postal Service will provide. Additionally, this information will be available in the *NPF Program Guide* and on the app.

- **DIRECT MAIL IN A DIGITAL WORLD**
  - Date and Location: Sunday, May 21, 1:30 PM – 2:30 PM – Richardson Ballroom AD
  - Presented By:
    - *Tom Foti, Vice President, Product Solutions, USPS*
    - *Shavon Keys, Vice President, Sales, USPS*
    - *Gary Reblin, Vice President, Innovative Business Technology, USPS*
- **ONE GIANT LEAP FOR SMALL BUSINESS CLICK-N-SHIP**
  - Date and Location: Sunday, May 21, 2:45 PM – 3:45 PM – Room E219BC
  - Presented By:
    - *Garrett Hoyt, Vice President, Technology Applications, USPS*
- **DELIVERING IN A CRISIS: NATIONAL INFRASTRUCTURE AND USPS**
  - Date and Location: Monday, May 22, 11:00 AM – 12:00 PM – Richardson Ballroom AD
  - Presented By:
    - *Louis DeJoy, Postmaster General and Chief Executive Officer, USPS*
    - *Steve Monteith, Chief Customer and Marketing Officer & Executive Vice President, USPS*
    - *Pritha Mehra, Chief Information Officer & Executive Vice President, USPS*
    - *Dr. Jason Roos, Administration for Strategic Preparedness and Response Deputy Assistant Secretary and Director of the Health and Human Services (HHS) Coordination Operations and Response Element.*
    - *Timothy Manning, Former National COVID-19 Supply Coordinator, White House COVID-19 Response Team*
    - *Natalie Kates, Former Chief Technology Officer, White House COVID-19 Response Team*

- **LEARN HOW THE POSTAL INSPECTION SERVICE PROTECTS YOU AND YOUR BUSINESS**
  - Date and Location: Monday, May 22, 1:00 PM – 2:00 PM – Room E219A
  - Presented By:
    - *Gary Barksdale, Chief Postal Inspector, USPIIS*
  
- **PRICING AND PRODUCT STRATEGIES ALIGNED FOR FINANCIAL STABILITY**
  - Date and Location: Monday, May 22, 2:15 PM – 3:15 PM – Richardson Ballroom AD
  - Presented By:
    - *Steve Monteith, Chief Customer and Marketing Officer & Executive Vice President, USPS*
    - *Luke Grossmann, Senior Vice President, Finance and Strategy, USPS*
    - *Sharon Owens, Vice President, Pricing & Costing, USPS*
  
- **TRANSFORMING THE CUSTOMER SHIPPING EXPERIENCE**
  - Date and Location: Monday, May 22, 4:00 PM – 5:00 PM – Richardson Ballroom AD
  - Presented By:
    - *Pritha Mehra, Chief Information Officer & Executive Vice President, USPS*
    - *Steve Dearing, Acting Vice President, Chief Data & Analytics Officer, USPS*
    - *Karen Schwartz, Head of Transportation, ShipHero*
    - *Maggie Barnett, Chief Operation Officer, ShipHero*
  
- **GENERAL SESSION – IMPLEMENTING THE TRANSFORMATION AT USPS**
  - Date and Location: Tuesday, May 23, 8:00 AM – 9:00 AM – Crown Ballroom
  - Presented by:
    - *Pritha Mehra, Chief Information Officer & Executive Vice President, USPS*
    - *Steve Monteith, Chief Customer and Marketing Officer & Executive Vice President, USPS*
    - *Isaac Cronkhite, Chief Processing & Distribution Officer & Executive Vice President, USPS*
    - *Kelly Abney, Chief Logistics Officer & Executive Vice President, USPS*
    - *Dr. Joshua Colin, Chief Retail & Delivery Officer & Executive Vice President, USPS*
    - *Jakki Krage Strako, Chief Commerce & Business Solutions Officer & Executive Vice President, USPS*
  
- **ENSURING SUPPLY CHAIN AVAILABILITY**
  - Date and Location: Tuesday, May 23, 11:00 AM – 12:00 PM – Room E220E
  - Presented By:
    - *Mark Guilfoil, Vice President, Supply Management, USPS*
  
- **EXECUTING OUR STRATEGY WITH PRECISION AND A CLEAR VISION: OUR FUTURE PROCESSING NETWORK**
  - Date and Location: Tuesday, May 23, 11:00 AM – 12:00 PM – Richardson Ballroom AD
  - Presented By:
    - *Isaac Cronkhite, Chief Processing & Distribution Officer & Executive Vice President, USPS*
    - *Mike Barber, Vice President, Processing & Maintenance Operations, USPS*
    - *Dane Coleman, Vice President, Regional Processing Operations, Eastern, USPS*
    - *Todd Hawkins, Vice President, Regional Processing Operations, Western, USPS*
  
- **PARTNERSHIP WITH THE USPS — OUR EVOLUTION AND HOW OUR THIRD-PARTY TRANSPORT AND LOGISTICS SUPPLIERS SUCCESSFULLY NAVIGATE THE CHANGES AHEAD**
  - Date and Location: Tuesday, May 23, 1:30 PM – 2:30 PM – Richardson Ballroom AD

- Presented By:
  - *Kelly Abney, Chief Logistics Officer & Executive Vice President, USPS*
  - *Robert Cintron, Vice President, Logistics, USPS*
  - *Peter Routsolias, Vice President, Transportation Strategy, USPS*
  - *Dennis Haner, Postal Career Executive Service on Special Assignment, USPS*
  - *Stephen Hagenstein, Director, Logistics Modeling & Analytics, USPS*
  
- **FROM THE DOCK TO THE DOOR: BEYOND DELIVERY**
  - Date and Location: Tuesday, May 23, 2:45 PM – 3:45 PM – Richardson Ballroom AD
  - Presented By:
    - *Dr. Joshua Colin, Chief Retail & Delivery Officer & Executive Vice President, USPS*
    - *Angela Curtis, Vice President, Delivery Operations, USPS*
    - *Elvin Mercado, Vice President, Retail & Post Office Operations, USPS*
  
- **USPS SHIPPING SOLUTIONS: POWERFUL PRODUCTS, NEW SOLUTIONS, POWERED BY OUR TRANSFORMING NETWORK**
  - Date and Location: Wednesday, May 24, 8:00 AM – 9:00 AM – Richardson Ballroom AD
  - Presented By:
    - *Jakki Krage Strako, Chief Commerce & Business Solutions Officer & Executive Vice President, USPS*
    - *Shibani Gambhir, Vice President, Business Development, USPS*
    - *Robert Raines, Vice President, Business Solutions, USPS*
    - *Amy Bolt, Manager, Parcel Operations, Belk*
    - *Loren VandenBerghe, Director, Global Logistics, REI*
    - *Mike Shoults, Vice President Global Transportation, GameStop*

Registration deadline is May 10. To register, click this link: [NPE](#).

## Customer Outreach, Corporate Affairs

###

Please visit us on the USPS [PostalPro](#) website.  
 Thank you for your support of the United States Postal Service.  
 -Industry Engagement & Outreach/USPS Corporate Affairs

To subscribe or unsubscribe to PCC Alerts, please hit reply and send us your request. Or mail your request to:  
 Attn: Industry Engagement & Outreach  
 475 L'Enfant Plaza, rm 4411  
 Washington DC 20260

**Privacy Notice:** For information regarding our privacy policies, visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).